Developmental Screening Learning Community

November 20, 2019

Developmental Screening Learning Community Call

November 20, 2019 9:00-10:00 a.m.

Meeting Information:

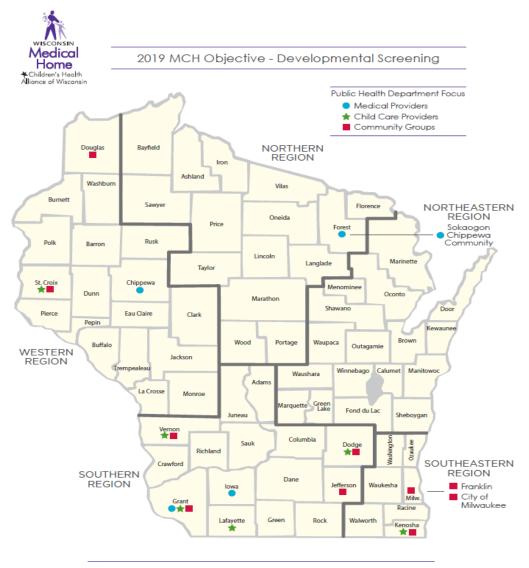
Zoom Meeting Room: https://zoom.us/j/3933567720

Conference Call-in #: 1-408-638-0968

Meeting ID #: 393-356-7720



General Updates • REDCap Updates Stephanie West, PhD, Epidemiologist/Evaluator Developmental Screening Quality Improvement Project • Driver Diagram	9:05-9:20 a.m.
Stephanie West, PhD, Epidemiologist/Evaluator Developmental Screening Quality Improvement Project	
Developmental Screening Quality Improvement Project	
Driver Diagram	9:20-9:45 a.m.
Team Highlights:	
o Douglas County	
o Franklin	
o Grant County	
 Sokaogon Chippewa Community 	
o St. Croix County	
Learning Community Check-in	9:45-9:55 a.m.
Wrap-up & Next Steps	9:55-10:00 a.m
Plus/Delta Exercise	
 2020 Meetings (Wednesdays at 9-10am): 	
o April 1, 2020	
o June 10, 2020	
o September 2, 2020	
o November 18, 2020	



A FAMILY-CENTERED APPROACH TO INTEGRATED CARE | www.chawisconsin.org

REDCap Updates



Log In



DHS REDCap requires a Wisconsin Logon Management System (WILMS) account for login.

To create or reset a WILMS ID, please go to https://register.wisconsin.gov

If you need further logon or project assistance, please contact DHS REDCap Administrator- Stephanie West

NOTE: If you need access to a project or a group of projects, please email DHS REDCap Administrator the project name(s) and your WILMS user id.

Please log in with your user name and password. If you are having trouble logging in, please contact The WILMS Helpdesk.

Username: | Password:

Log In

Welcome to REDCap!

REDCap is a mature, secure web application for building and managing online

REDCap Features

Ruild online curveys and databases quickly

Family of Measures

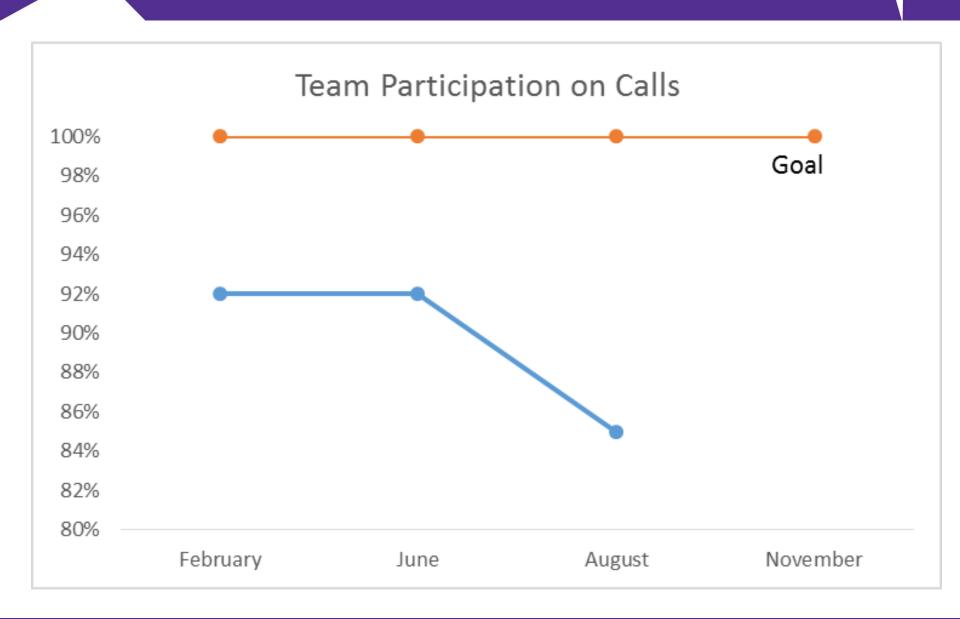
MEASURE		
•	Sites listed in REDCap conducting developmental screening	69%
•	Sites receiving training on developmental screening	77%
•	Sites changing protocols or practices to include developmental screening	74%
•	PH professionals believing developmental screening work does not complement their other professional responsibilities	<20%

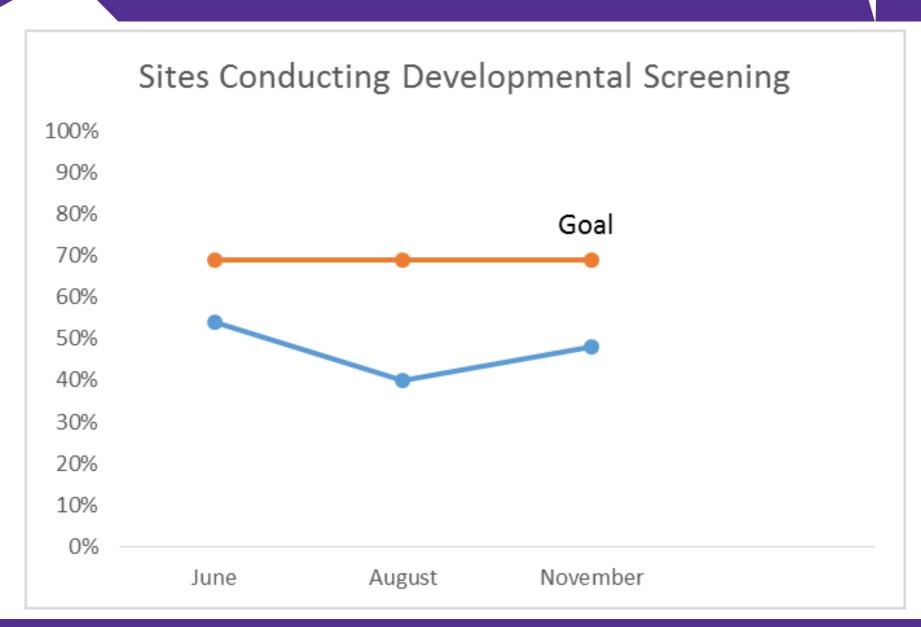
2019 Developmental Screening Quality Improvement Project

AIM	Drivers	Tests of Change
	Local public health department	 Include information in birth letters to families
By December 31, 2019,	provides education and promotion of	 Provide trainings to specified target audience (physicians, child care
69% of sites listed in	developmental screening in their	providers, community partners)
REDCap will be	community	 Intentional outreach to target audiences via email, call and in-person
conducting		meetings
developmental		Share information at a community event
screening.	Collaborate with relevant partners	Attend early childhood coalition meetings
		Provide technical assistance to partners
		 Share best practices with or across Health Departments
		 Develop relationships with a clinical partner who is conducting
		developmental screening
	Promote screening availability by	Explore who in the community is currently using screening
	multiple partners in the community	 Provide screening opportunities at established events
	Advocate for systems (like WIR) that	 Share data with partners to create common messaging
	identify children in need of screening	 Work with statewide organizations including WPHA, WCHQ, WNA,
	or appropriate follow-up	WHA and WI AAP to discuss advocacy efforts
		 Identify a community champion to support advocacy efforts
	Conduct a community assessment	 Identify where screening is being done in your community
		 Identify what resources are available and what resources are needed
		 Identify who is interested in receiving training
	Promote established referral networks	 Provide information to partners on Regional Centers for Children and
		Youth with Special Health Care Needs
		 Provide information to partners on Well Badger
		Maintain local listing of resources
	Participate in learning community	Initiate discussions with other health departments in Life QI
	opportunities on developmental	 Share resources and best practices in Life QI
	screening	 Document your Plan-Do-Study-Act (PDSA) cycles in Life QI
		Participate on learning community calls
		 Partner with the Medical Home Initiative for technical assistance

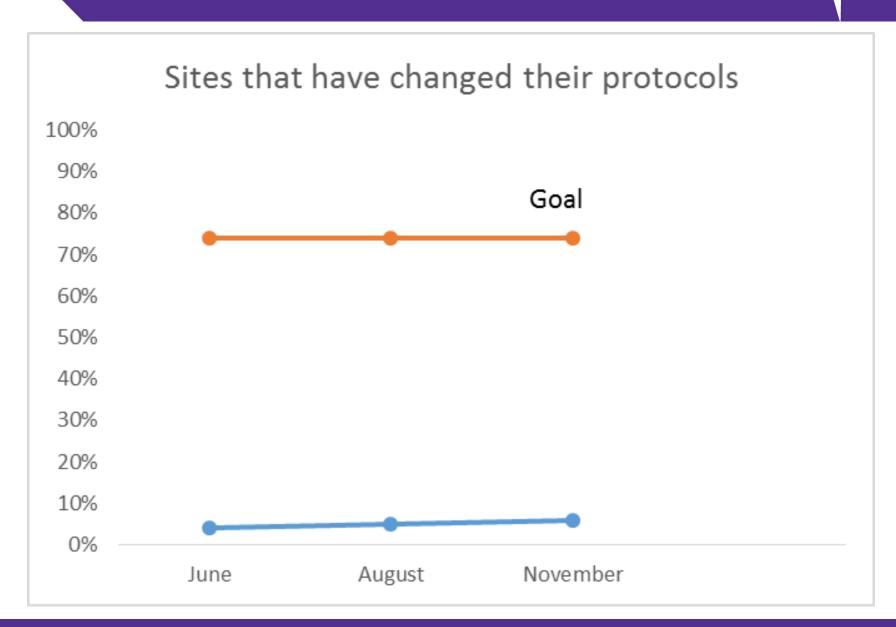
Measures

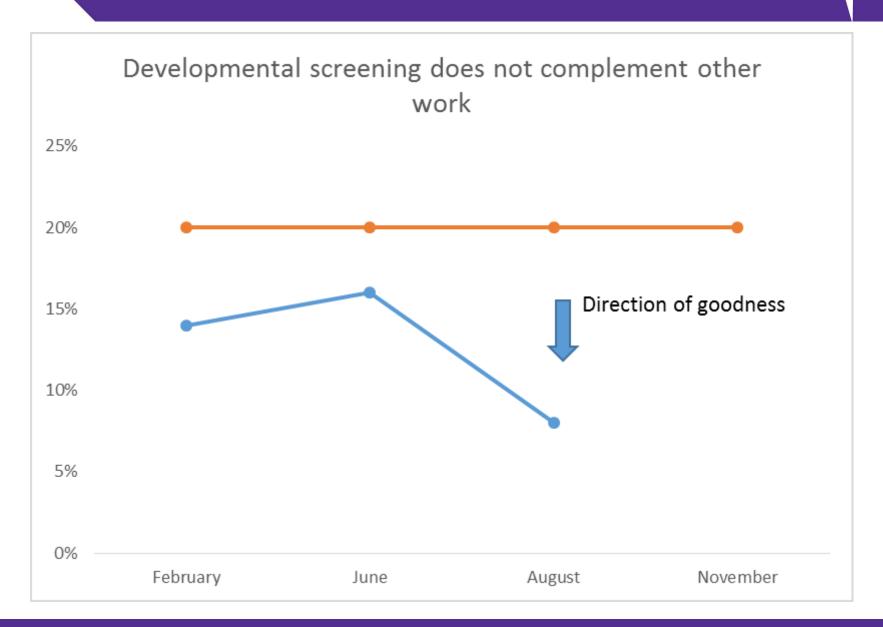
- 1. Percent of sites conducting developmental screening (Outcome)
- 2. Percent of sites that received training (Process)
- 3. Percent of sites that changed their protocols or practices to include developmental screening (Process)
- Percent of LPHD professionals who disagree/strongly disagree that developmental screening work complements other professional
 responsibilities (Balancing)











Douglas County

- Item tested:
- Outreach & education to the community on surveillance & screening
 - CDC tracker app & brochure
 - Promotion at Health Fairs
 - Opioid prevention grant work
 - Positive Parenting handouts: <u>https://www.cdc.gov/ncbddd/childdevelo</u> <u>pment/positiveparenting/index.html</u>

Douglas County

Tips:

- Be patient, take time to find advocates in your community to support and help with coordination of child development trainings, outreach, and continued support
- Partner & Connect
 - CCR&R, B-3, Head Start, School Districts, Naomi, Clinics, Parents, etc.

Douglas County

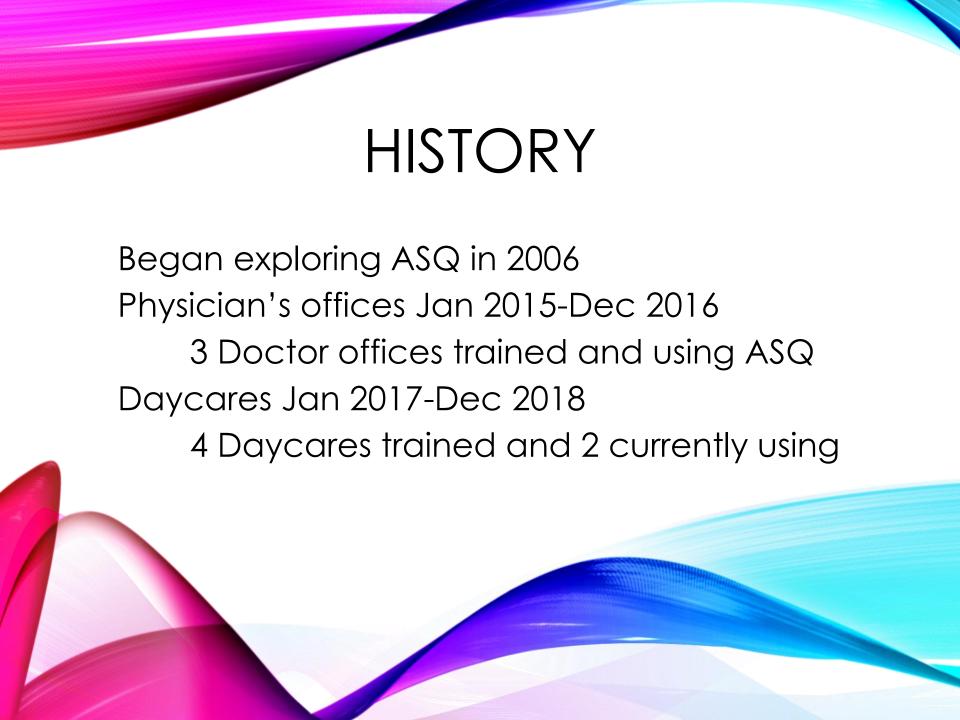
• Question:

This is our last year working with this initiative. Are there any other teams that have completed the strategies from this initiative as well and how will you continue to offer support to promote the importance of child development screenings and awareness in your community?

MCH 2019 IN FRANKLIN, WI

CHILD DEVELOPMENT SCREENING IN THE COMMUNITY





COMMUNITY

PROMOTE AQ-3 SCREENINGS

- SENSORY PLAYTIME
- Infant massage
- PARENTING TALKS WITH Parent Network
- SCHOOLS

CHALLENGE PARENTAL BUY-IN

TIP

GET CREATIVE

- MEET PEOPLE (DOCTORS, DAY CARE WORKERS, PARENTS)
 WHERE THEY ARE AT
- FIND OUT WHAT THE LEARNER WANTS TO GET OUT OF THE SESSION
- DON'T BE AFRAID TO UTILIZE NON-TRADITIONL PARTNERS

QUESTION

WHAT NON-TRADITIONAL PARTNERS DO YOU WORK WITH TO MEET YOUR CHILD DEVELOPMENT GOALS?



Survey Report: Provider/Practice

Grant County Health Department • 07.31.2019 Action Lab *100 Day Sprint

Phone Outreach

Grant and Crawford Counties

Clinic Manager Buy-In

- Introduction of initiative/goals
- Professional Outreach Offerings

Incentives

- Free Onsite Training
- CEU'S
- Ongoing Technical Assistance

Progress - May 17-June 21st

Surveys Sent

• 13 Practices = 24 sites

Survey Responses

- 11 Practices = 22 Sites
 Completed Survey
- 1 Practice Opted Out
- 1 Practice- lack of knowledge and team engagement

Results

101 Providers

Providers Serving children <6 years = 92

- 68 use ASQ-3 at AAP recommended 9, 18, 24 or 36 months
- 4 use "other" DS tools

 53 use M-CHAT Autism Screen at AAP recommended 18 & 24 months

Attention areas

Barriers to Screening

- Time -3 Practices
- Refer to? -3 Practices
- Lack of training -2
 Practices
- Failure to follow best practice -2 Practices

Acceptance of Training

 8 practices accepted professional outreach offering from the Children's Health Alliance of Wisconsin

Lunch & Learn Trainings

3 sites held a 60 minute Lunch & Learn

- ★ 29 staff members trained
- ★ 10 of whom were clinicians
- ★ 19 evaluations were completed

100%

Knowledge of developmental screening increased!

95%

Awareness of recommended referrals and resources for children with concerning screening results increased somewhat or alot

95%

Were satisfied or highly satisfied with the overall training

Please Explain

"As a result of the training, did your knowledge of developmental screening increase?"

- → Learned a lot of new resources in the area
- → I was not aware of many of these resources
- → I was not aware of the resource center, ABC for Health or Parent to Parent

Please Explain

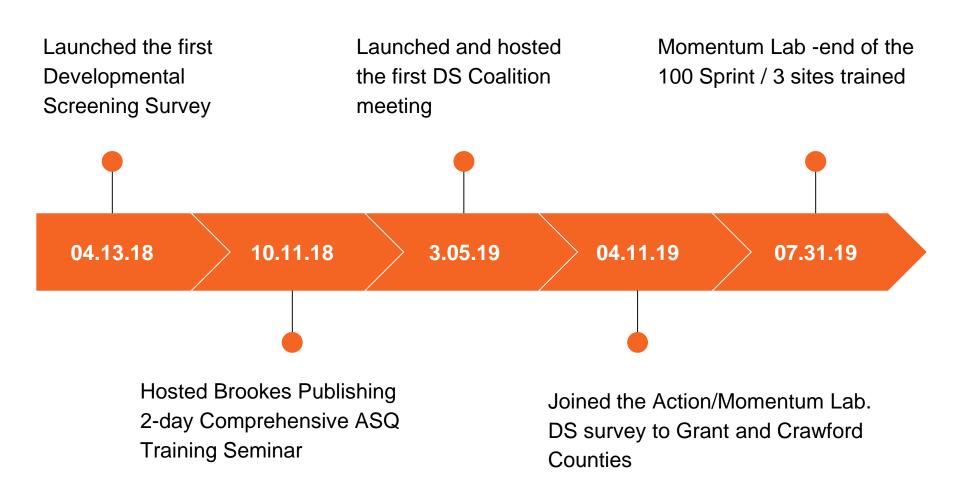
"As a result of the training, did your awareness of recommended referrals and resources for children with concerning screens increase?"

- → New knowledge of resources will help me to educate families about their options
- → Great to learn about new resources, I will recommend 211 to more families

"Name two ways you will use the information in your work"

- → I will screen using the AAP recommendations
- → Incorporate additional contact information in practice with individuals as needed
- → Increase referrals
- → Clarify Epic workflows internally
- → Clarify frequency of ASQ use within our practice
- → Share resources with parents and other clinicians
- → Care coordination

Sustainability



Next steps

Schedule/hold quarterly DS coalition meeting

Using the ASQ Training Portal materials and inviting guest speakers for various community partners

Deliver "Screening Tools" totes to trained sites

Active check-ins for technical assistance with site delivery

Maintain referral listings, developmental surveillance materials for sites.

"Act Early" booklets, posters, brochures. Pediatrician's Guide, etc.

Lessons Learned

- 1. Developmental Surveillance and Screening activities are hugely variable in terms of target populations, measures and procedures used, implementing personnel and comprehensiveness, feedback and follow-up.
- 2. Some providers are comfortable with their primitive practices.

Grant County

- Tip:
 - Engage individuals and organizations that have no knowledge of us and no clear connection to the goals of our work
 - Empower the leaders
 - What worked

Grant County

Question:

What are some of the hurdles that you have experienced when it came to gaining trust and how were you able to overcome and successfully train sites?

Sokaogon Chippewa Community

• Item Tested:

Implementing ASQ-3 instead of screening templates in our electronic health record

Sokaogon Chippewa Community

• Tip:

Offer to go through the ASQ with the parent if they are unwilling to do so. Many times our parents have more than one child in the room and are unable to properly fill out the ASQ.

Sokaogon Chippewa Community

Question:

Our Family Services Dept uses a program called DAISEY to record their ASQs. Family Services is sometimes capturing data that our health clinic providers will never see. What would be the best way to have the captured data available to both departments?



Developmental Screening Objective Update 2019

Heather Prigge, RN, BSN St. Croix County HHS-Public Health (715)-246-8458 heather.prigge@sccwi.gov

2019 Developmental Screening Quality Improvement Project

AIM	Drivers	Tests of Change
	Local public health department	Include information in birth letters to families
By December 31, 2019,	provides education and promotion of	 Provide trainings to specified target audience (physicians, child care
69% of sites listed in	developmental screening in their	providers, community partners)
REDCap will be	community	 Intentional outreach to target audiences via email, call and in-person
conducting developmental screening.		meetings
		Share information at a community event
	Collaborate with relevant partners	Attend early childhood coalition meetings
		Provide technical assistance to partners
		Share best practices with or across Health Departments
		 Develop relationships with a clinical partner who is conducting developmental screening
	Promote screening availability by	 Explore who in the community is currently using screening
	multiple partners in the community	Provide screening opportunities at established events
	Advocate for systems (like WIR) that	Share data with partners to create common messaging
	identify children in need of screening	 Work with statewide organizations including WPHA, WCHQ, WNA,
	or appropriate follow-up	WHA and WI AAP to discuss advocacy efforts
		Identify a community champion to support advocacy efforts
	Conduct a community assessment	Identify where screening is being done in your community
		Identify what resources are available and what resources are needed
		Identify who is interested in receiving training
	Promote established referral networks	 Provide information to partners on Regional Centers for Children and
		Youth with Special Health Care Needs
		Provide information to partners on Well Badger
		Maintain local listing of resources
	Participate in learning community	Initiate discussions with other health departments in Life QI
	opportunities on developmental	Share resources and best practices in Life QI
	screening	Document your Plan-Do-Study-Act (PDSA) cycles in Life QI
		Participate on learning community calls
		Partner with the Medical Home Initiative for technical assistance

Measures

- 1. Percent of sites conducting developmental screening (Outcome)
- 2. Percent of sites that received training (Process)
- 3. Percent of sites that changed their protocols or practices to include developmental screening (Process)
- 4. Percent of LPHD professionals who disagree/strongly disagree that developmental screening work compliments other professional responsibilities (Balancing)



What is something you have tested this year? How did it go? Adopt/Abandon/Adjust?

Drivers

- 1. Collaborate with relevant partners
- 2. Promote established referral networks

Test of Change: Engage with Early Childhood Coalition partners to create and share a local developmental screening resource handout.

- Prediction: Creating a handout will support childcare providers to implement ASQ3 screenings at their sites.
- Results: Positive feedback from attendees at the ASQ3 training. (Adopt: will include in packets with other resources for child care providers)
- **Bonus Result:** Increased communication, collaboration, and active engagement among early childhood coalition partners regarding developmental screening.



What is one tip you have for other teams working on developmental screening?

- Stay Involved with Early Childhood Coalitions
 - Systems work is slow and it can't be done alone.
 - Keep sharing your message with the group: eventually the timing will be right for more a more collaborative effort.

- Work with your CCR&R for ASQ3 Training
 - 3 hour training only \$25.00 per participant
 - Access for participants to all screening tools and handouts after homework assignment is completed.



What is one question you have for other teams working on developmental screening?

 Does anyone work with child care providers who implement ASQ3 screenings, and make the referrals directly (send results to the child's medical home, or to B-3)? If so, what type of release of information do they use?

Learning Community Check-in



Plus/Delta Exercise

What did you like about today's call?

 What could be improved on for future calls?

End of Year Items

- 2020 Meetings (Wednesdays at 9-10am):
 - April 1, 2020
 - June 10, 2020
 - September 2, 2020
 - November 18, 2020
- Naomi will be on maternity leave soon, reach out to Leah Ludlum <u>Leah.Ludlum@dhs.wisconsin.gov</u> or Geeta Wadhwani <u>GWadhwani@chw.org</u> with any questions

Thank you!



Naomi Kowald (nkowald@chw.org)

