# Milwaukee County DENTAL ACCESS DIRECTORY





### Contents

Hover over clinic name, select ctrl and click to be brought to the requested page.

Ascension Dental Clinic – Outreach Community Health Center	
Ascension Seton Dental Urgent Care Clinic	5
Bread of Healing Dental Clinic	6
Children's Wisconsin Dental Clinics	
Community Smiles Dental	8
Community Smiles Dental	<u>C</u>
Familia Dental - Mitchell	10
Familia Dental - Midtown	11
Gerald Ignace Indian Health Center	12
Greenfield Dental Corp.	13
Layton Family Dental	14
Marquette University School of Dentistry	15
Milwaukee Area Technical College	16
Milwaukee Health Services, Inc.	17
Milwaukee Health Services, Inc.	18
Oasis Dental Clinic	19
Progressive Community Health Centers	20
The Gardetto Family Community Dental Clinic	21
True Dental	22
True Dental Medpoint	23
Village Dental, LLC	24
Vivent Health	25
Seal-A-Smile programs in Milwaukee County:	26
Mobile Dental Clinic	26
WI MEDICAID DENTAL HMO CONTACT INFORMTION	27

#### **INTRODUCTION**

The Milwaukee County Dental Access Directory has been created by the Milwaukee Oral Health Coalition (MOHC) with support from the Milwaukee Health Care Partnership. The purpose of MOHC is to develop and implement a community-wide plan, which evolves based off of need, to improve access to preventive, routine and urgent dental health services for low-income, uninsured and patients enrolled in Medicaid in Milwaukee County by building upon the existing strengths and best practice models.

This directory aims to advance our purpose by providing the community with a place to find a variety of dental clinic access information including the location, hours, payment practices, languages spoken and types of dental services provided.

We recognize that the information and services available through these clinics may change, and we will work to keep the information as up to date and relevant as possible. We also encourage users to confirm the information directly with community clinic partners prior to making a referral.

The directory is housed on the oral health page of the Children's Health Alliance of Wisconsin website. The most up to date copy can be found <a href="here">here</a>.

For more information, or to add or update clinic directory information, please reach out to <u>Kasia Wiech</u> at the Alliance.

Thank you to our partners and colleagues that have contributed to the development of this directory.

## Ascension Dental Clinic – Outreach Community Health Center

### 220 West Capitol Drive, Dental Suite, Milwaukee, WI 53212 |

(414) 727-6320

#### Hours of dental clinic

Monday - Thursday 8:30 a.m. - 5:30 p.m.

Friday 8:00 a.m. - Noon

### Special population served

All ages, pediatrics

### **Payer population**

Medicaid/BadgerCare, uninsured, sliding fee scale

### **Required documents**

Insurance card (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, sliding fee scale

### Languages

English and language line available for other languages

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- Prevention Services
- General restorative
- Pediatrics

### **Ascension Seton Dental Urgent Care Clinic**

### Ascension St. Francis Hospital Ohio Building

3267 S 16th Street, Suite 101, Milwaukee, WI 53215 (414) 383-3220

#### **Hours of dental clinic**

Monday & Wednesday 8 a.m. – 4:30 p.m.

### Special population served

All ages

### **Payer population**

Medicaid/BadgerCare, uninsured

### **Required documents**

Insurance card (if applicable), medical history, photo identification, proof of income, proof of Milwaukee County residency

### **Payment practices**

Clinic bills third party payer

### Languages

Spanish speaking and language line available

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## Dental services provided

### **Urgent Dental Care**

- Examination
- X-ray of teeth & gums
- General restorative
- Basic extraction

### **Bread of Healing Dental Clinic**

### 5975 N 40th Street, Milwaukee, WI 53209

(414) 209-4130 or (414) 977-0001

#### **Hours of dental clinic**

Dentist Available

Tuesday 10 a.m. – 2 p.m. &

Friday 8 a.m. – 1 p.m.

Hygienist Friday 8 a.m. – 2 p.m.

Other hours available must call first

### Special population served

Adults only

### **Payer population**

Uninsured

### **Required documents**

Medical history, must be patient in medical clinic, proof of COVID-19 vaccination

### **Payment practices**

Free to all eligible patients

### Languages

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- Prevention services
- General restorative
- Other information and referrals are provided to specialists

### Children's Wisconsin Dental Clinics

## Children's Main Campus, Forest Home, Next Door (Metcalf Park), Midtown Clinic

### **Special population served**

Pediatrics/differently abled

### **Payer population**

All payer populations

### **Payment practices**

All payer populations

### Languages

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Must be referred to dental clinic by a Children's Wisconsin medical provider.

## Dental services provided

 Comprehensive Pediatric oral health care

### **Community Smiles Dental**

### N81 W15062 Appleton Avenue, Menomonee Falls, WI 53051

(262) 522-7645 ext. 2280

### Hours of dental clinic

Tuesday - Thursday 8 a.m. - 4:30 p.m.

Friday 8 a.m. – 2 p.m.

### Special population served

Pediatrics, differently abled, pregnant woman and adults

### **Payer population**

Medicaid/BadgerCare, uninsured

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, sliding fee scale

### Languages

English, Spanish and language line for all others

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- Prevention services
- General restorative
- Pediatrics

### **Community Smiles Dental**

### 210 NW Barstow Street, Suite 305, Waukesha, WI 53188

(262) 522-7645

#### **Hours of dental clinic**

Monday – Thursday 8 a.m. – 4:30 p.m.

Friday 8 a.m. – 2 p.m.

### Special population served

Pediatrics, differently abled, pregnant women and adults for urgent/emergent care

### **Payer population**

Medicaid/BadgerCare, uninsured

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, sliding fee scale

### Languages

English, Spanish and language line for all others

- Prevention services
- General restorative
- Pediatrics

### Familia Dental - Mitchell

### 821 S Layton Blvd, Milwaukee, WI 53215 | (414) 296-1097

### **Hours of dental clinic**

Monday - Friday 9 a.m. – 6 p.m.

Saturday 9 a.m. – 4 p.m.

### Special population served

All ages, pregnant women

### **Payer population**

Commercial insurance, Medicaid/BadgerCare, uninsured

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification

### **Payment practices**

Discounts, self-pay

### Languages

English, Hindi and Spanish

- Prevention services
- General restorative
- Pediatrics
- Orthodontics

### Familia Dental - Midtown

### 5341 W Fond du Lac Ave, Milwaukee, WI 53216 | (414) 871-0827

### **Hours of dental clinic**

Monday - Friday 9 a.m. – 6 p.m.

Saturday 9 a.m. – 4 p.m.

### Special population served

All ages, pregnant women

### **Payer population**

Commercial insurance, Medicaid/BadgerCare, uninsured

### **Required documents**

Co-pays (if applicable), Insurance card (if applicable), medical history, photo identification

### **Payment practices**

Discounts, self-pay

### Languages

English, Hindi and Spanish

## Dental services provided

Orthodontics

### Gerald Ignace Indian Health Center

### 930 W Historic Mitchell St, Milwaukee, WI 53204

(414) 316-3738

#### Hours of dental clinic

Monday & Wednesday 8 a.m. – 5 p.m.

Tuesday & Thursday 8 a.m. - 7 p.m.

### Special population served

Adults, all ages, homeless, pediatrics, pregnant women

### **Payer population**

Commercial insurance, Medicaid/BadgerCare, uninsured

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, payment plans, self-pay, sliding fee scale

#### Languages

**English and Spanish** 

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Periodontics

### Greenfield Dental Corp.

### 2387 S 102<sup>nd</sup> Street, West Allis, WI 53227 | (414) 329-1171

#### **Hours of dental clinic**

Monday 9 a.m. – 5 p.m.

Tuesday 9 a.m. – 3 p.m.

Wednesday & Thursday 9 a.m. – 3 p.m.

Saturday 9 a.m. – 1 p.m.

### **Special population served**

Adults, all ages, homeless, pediatrics, pregnant women

### Payer population

Commercial insurance, Medicaid/BadgerCare, uninsured

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification

### **Payment practices**

Self-pay, sliding fee scale

#### Languages

Chinese (Mandarin), English and Spanish

- Prevention services
- General restorative
- Oral surgery
- Pediatrics
- Periodontics

### **Layton Family Dental**

### 131 W Layton Ave #305, Milwaukee, WI 53207 | (414) 539-4005

### **Hours of dental clinic**

Monday – Friday 9 a.m. – 4 p.m.

### Special population served

Adults, all ages, differently abled, homeless, pediatrics, pregnant women

### **Payer population**

Commercial insurance, Medicaid/BadgerCare, uninsured

### **Required documents**

Insurance card (if applicable), medical history, photo identification

### **Payment practices**

Clinic bills 3<sup>rd</sup> party payer, free to all eligible patients, self-pay, sliding fee scale

### Languages

Arabic, English and Spanish

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics

### **Marquette University School of Dentistry**

### 1801 W Wisconsin Ave, Milwaukee, WI 53233 | (414) 288-6790

#### Hours of dental clinic

Monday - Friday 9 a.m. – 4 p.m.

### Special population served

All ages

### **Payer population**

Medicaid/BadgerCare, Molina and Chorus Community Health Plan Medicaid/BadgerCare affiliates, uninsured, Title-19

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history

### **Payment practices**

Self-pay

### Languages

We can provide assistance for most languages

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics
- Limited walk-in emergency services

### Milwaukee Area Technical College

## 700 West Highland Avenue, Room H-115, Milwaukee, WI 53233 | (414) 297-6573

### **Hours of dental clinic**

Monday 8 a.m. - 12:30 p.m. & 1:30 p.m. - 5:30 p.m.

Tuesday 1 p.m. – 5 p.m.

Wednesday 8 a.m. – 12 p.m. & 1 p.m. – 5:30 p.m.

Thursday 8 a.m. – 12 p.m. & 1 p.m. - 5 p.m.

Friday 8 a.m. – 12 p.m.

### Special population served

All ages, differently abled, homeless, pediatrics, pregnant women

### **Payer population**

Uninsured

### **Required documents**

Medical history

### **Payment practices**

Self-pay

### Languages

All languages

## Dental services provided

Prevention services

### Milwaukee Health Services, Inc.

### 2555 N MLK Drive, Milwaukee, WI 53212 | (414) 372-8080

### **Hours of dental clinic**

Monday & Wednesday 7:30 a.m. - 5:30 p.m.

### Special population served

All ages

### **Payer population**

Commercial insurance, uninsured, Medicaid/BadgerCare

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, self-pay, sliding scale

- Prevention services
- General restorative
- Pediatrics

### Milwaukee Health Services, Inc.

### 8200 W Silver Spring Dr, Milwaukee, WI 53218 | (414) 372-8080

### **Hours of dental clinic**

Tuesday & Thursday 7:30 a.m. - 5:30 p.m.

### Special population served

All ages

### **Payer population**

Commercial insurance, uninsured, Medicaid/BadgerCare

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, self-pay, sliding scale

- Prevention services
- General restorative
- Pediatrics

### Oasis Dental Clinic

### 1037 S Cesar E Chavez Dr, Milwaukee, WI 53204 | (414) 999-3666

#### Hours of dental clinic

Monday - Friday 10 a.m. - 6 p.m.

Saturday 9 a.m. – 2 p.m.

### Special population served

All ages, differently abled, homeless, pediatrics, pregnant women

### **Payer population**

Commercial insurance, uninsured, Medicaid/BadgerCare

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), medical history, photo Identification, medical history

### **Payment practices**

Free to all eligible patients, self-pay

### Languages

Arabic, English, Hindi, and Spanish

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics
- Implants

### **Progressive Community Health Centers**

### 3522 W Lisbon Ave, Milwaukee, WI 53208 | (414) 935-8000

#### Hours of dental clinic

Monday – Thursday 8 a.m. – 6 p.m.

Friday 8 a.m. – 5 p.m.

### Special population served

All ages, persons experiencing homelessness, pregnant women, differently abled, pediatrics, refugee population

### Payer population

Commercial insurance, uninsured, Medicaid/BadgerCare

### **Required documents**

Co-pays (if applicable), insurance card (if applicable), photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, self-pay, sliding fee scale

### Languages

All language translation available (including ASL via video) due to onsite translation device

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics
- Dentures
- Walk in emergency dental appointments Monday- Friday, first come first serve basis

### The Gardetto Family Community Dental Clinic

### 2450 West North Avenue, Milwaukee, WI 53205 | (414) 210-2440

### **Hours of dental clinic**

Monday, Tuesday, Thursday and Friday

8 a.m. – 4 p.m.

### Special population served

All ages, differently abled, pediatrics, pregnant women

### **Payer population**

Commercial insurance, Medicaid/BadgerCare

### **Required documents**

Insurance card (if applicable), medical history, photo identification

### **Payment practices**

Clinic bills third party payer, self-pay

### Languages

**English and Spanish** 

- Prevention services
- General restorative
- Oral surgery

### True Dental

### 613 N 36th Street Unit 100, Milwaukee, WI 53208 | (414) 454-9844

### **Hours of dental clinic**

Monday – Thursday 9 a.m. – 5 p.m.

Friday 9 a.m. – 2 p.m.

### Special population served

All ages, differently abled, homeless, pediatrics, pregnant women, refugee population

### **Payer population**

Commercial insurance, uninsured, Medicaid/BadgerCare

### **Required documents**

Insurance Card (if applicable), medical history, photo identification

### **Payment practices**

Clinic bills third party payer, insurance, self-pay

### Languages

Arabic, English, Spanish

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics
- Implants
- Cosmetics

### True Dental Medpoint

### 2501 W Silver Spring Drive, Suite 3, Milwaukee, WI 53209 |

(414) 363-9980

#### Hours of dental clinic

Monday – Thursday 9 a.m. – 5 p.m.

Friday 9 a.m. – 2 p.m.

### Special population served

All ages, differently abled, homeless, pediatrics, pregnant women, refugee population

### **Payer population**

Commercial insurance, uninsured, Medicaid/BadgerCare

### **Required documents**

Insurance Card (if applicable), medical history, photo identification

### **Payment practices**

Clinic bills third party payer, insurance, self-pay

### Languages

Arabic, English, Spanish

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics
- Implants
- Cosmetics

### Village Dental, LLC

### 4420 W Bradley Road, Brown Deer, WI 53223 | (414) 354-2300

### **Hours of dental clinic**

Monday – Friday 9 a.m. – 5 p.m.

Saturday 9 a.m. – 1 p.m.

### Special population served

All ages, differently abled, pediatrics, pregnant women

### **Payer population**

Commercial insurance, Medicaid/BadgerCare, self-pay, uninsured

### **Required documents**

Insurance card (if applicable)

### **Payment practices**

Insurance, self-pay

### Languages

Arabic, Gujarati, Hindi, Spanish and Hindi

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Pediatrics
- Periodontics
- Implants

### **Vivent Health**

### 820 North Plankinton Ave, 3rd Floor, Milwaukee, WI 53203

(800) 359-9272

#### Hours of dental clinic

Monday – Friday 8 a.m. –5 p.m.

### Special population served

HIV + Adult patients only

### **Payer population**

Commercial insurance, uninsured, Medicaid/BadgerCare,

Ryan White

### **Required documents**

Co-pays (if applicable), insurance care (if applicable), medical history, photo identification, proof of income

### **Payment practices**

Clinic bills third party payer, self-pay, sliding fee scale

### Languages

All, utilizes language line and interpreters

- Prevention services
- General restorative
- Endodontics
- Oral surgery
- Periodontics



Wisconsin Seal-A-Smile (SAS) brings preventive dental services to children in more than 1,100 schools across Wisconsin. Wisconsin SAS is a collaborative effort between the Alliance, Wisconsin Department of Health Services and Delta Dental of Wisconsin. The program's mission is to improve the oral health of Wisconsin children by providing school-based dental sealants. Do you have questions about what Seal-A-Smile is and how it works? Watch our video for an inside look at school-based dental services and how they could benefit your child. Be sure to sign the consent to participate. Scan the QR code to watch the video and sign the consent.



### Seal-A-Smile programs in Milwaukee County:

Ascension Columbia St. Mary's-Smart Smiles

Program Manager Email contact: <a href="mailto:anna.schlehlein@ascension.org">anna.schlehlein@ascension.org</a>

DentaMed Healthcare

Program Manager Email contact: ellie@dentamedhealth.com

Outreach 4 Healthy Teeth

Program Manager Email contact: <a href="mailto:mfox@outreach4healthyteeth.com">mfox@outreach4healthyteeth.com</a>

Preferred Dentistry Associates of Wisconsin

Program Manager Email contact: cinolten@hotmail.com

Providing Access to Healthy Smiles (Progressive Community Health Center)

Program Manager Email contact: Amanda.parrellkaczmarek@progressivechc.org

### Mobile Dental Clinic

Ascension Mobile Dental Clinic

Program Manager Email contact: <a href="mailto:anna.schlehlein@ascension.org">anna.schlehlein@ascension.org</a>

DentaMed Healthcare mobile clinic

Tel: 414-877-3186; 1-833-225-0777 Email: info@dentamedhealth.com

### WI MEDICAID DENTAL HMO CONTACT INFORMTION

Refer to the below chart for assistance in locating a dental provider for the WI Medicaid HMOs serving Southeast Wisconsin

нмо	HMO CONTACT INFORMATION FOR MEMBERS	HMO MEMBER REQUIRES NON-URGENT OR ROUTINE DENTAL CARE	HMO MEMBER REQUIRES URGENT* DENTAL CARE (*Indicated by pain, swelling, or infection)
Anthem		Call DentaQuest at (888) 271-5210	Call member advocates at (262) 523-2424 or DentaQuest at (888) 271-5210
ССНР	Call 1-877-900-2247 and press 1 for medical and 2 for Dental	Email 24-hour community advocate email address at <a href="mailto:cchpmemberadvocates@chorushealthplans.org">cchpmemberadvocates@chorushealthplans.org</a> or call Dental Professionals of Wisconsin at (414) 389-9870	Call Elizabeth Zarate and/or CCHP advocate at (1877) 900-2247 press 2 for dental, or Call Dental Professionals of Wisconsin at (414) 389-9870
iCare	Member Advocate Hotline: 414-231-1076 or 1-800-777-4376 x1076	Call DentaQuest at (888) 291-3760, or iCare customer service at (800) 777-4376	Call DentaQuest at (888) 271-5210, or iCare customer service at (800) 777-4376
Molina		Call member services at (888) 999-2404	Call member services at (888) 999-2404
MHS		Call member services at (888) 713-6180	Call member services at (888) 713-6180
United Healthcare		Call member services at (800) 504-9660; Member Advocate hotline at (888) 246-8140	Call member services at (800) 504-9660