

# Children's Health Alliance of Wisconsin



WISCONSIN  
**ASTHMA**  
COALITION

★ Children's Health  
Alliance of Wisconsin



Emergency Medical  
Services for Children  
**WISCONSIN**

★ Children's Health  
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Infant  
Death  
Center

★ Children's Health  
Alliance of Wisconsin



**Keeping  
Kids Alive**  
IN WISCONSIN

★ Children's Health  
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WISCONSIN  
**Medical  
Home**

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**Oral Health**

★ Children's Health  
Alliance of Wisconsin

# **Food Insecurity and Health Pilot Kick-Off Welcome!**



**Please Place your Name, Organization, and  
Role in the Chat Box**

# Who's here

- ❖ Friedens Community Ministries
- ❖ Feeding America Eastern WI
- ❖ Salvation Army
- ❖ Data You Can Use
- ❖ Children's Health Alliance of WI
- ❖ Children's WI
- ❖ Impact211
- ❖ WI DHS

# Why We're Here



# Food Insecurity and Health



Adapted from Seligman and Schillinger,  
New England Journal of Medicine, 2010.

# Invest in Relationships, Champions, And Complementary Expertise



# Story Board Presentations



# **Food Insecurity and Health Pilot**

## **Feeding America Eastern Wisconsin**

NAMES OF KEY CONTACT:

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# About Us...

- ✓ We are the leading hunger relief organization in the state with distribution locations in both Milwaukee and the Fox Valley area.
- ✓ We are bringing more people together around the table to collaboratively address the root causes of hunger.
- ✓ Over 600 member organizations, we provide the equivalent of more than **21 million meals** a year to **400,000 people** across **35 counties** in eastern Wisconsin each year, including **124,000 children** and **41,000 seniors**.

# Aspirations!

What do you hope to accomplish this year?

- **"Together we can solve hunger."**

Why you took on this work?

- **Limited incomes and rising healthcare costs is forcing many families to choose between paying for medication and healthcare and buying food.**

Our vision...

- **A HUNGER-FREE WISCONSIN**

# Teaching and Learning

- What aspects of your work are you most eager to share with others?
  - FAEW has launched a new Advocacy & Outreach department that will build on the existing government relationships and partnerships to create and enhance federal nutrition programs (i.e.. SNAP & WIC) in order to help support the community food insecurity needs.
- What are 1-2 things you want to learn over the next few months?
  - Common barriers for individuals to access the SNAP & WIC programs.
  - Specific impact of the SNAP emergency allotment benefits

# Food Insecurity and Health Pilot

## Children's Wisconsin

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# About Us...

Children's Wisconsin is dedicated to the health and well-being of children, with a vision of Wisconsin kids being the healthiest kids in the nation. Midtown Pediatrics and Next Door Pediatrics are two of the 22 Children's Medical Group Primary Care clinics across Southeastern Wisconsin.

Midtown and Next Door Pediatrics includes 15 Pediatricians serving more than 8,000 patients, including a primarily Medicaid population, with a focus on addressing each patient's complete medical and social needs.


We do have processes in place to screen patients for food insecurity, in addition to other social determinants of health factors, however we are open to the opportunities that will improve our current processes, particularly the referral process.

# **Current Food Insecurity Programs for Awareness**

- Community Partnerships with upstart Kitchen and Pete's Market
- Healthy prepared meals for families ( Upstart kitchen)
- Midtown 100 meals provided monthly
- Next Door 50 meals provided monthly
- Daily food vouchers for families (Pete's Market)












# Screening Process & Tool

- Screener given by Medical Assistant at every visit
- Screener tool reviewed by medical provider
- Referral recommendations is given for family to case management
- Case Management will given food voucher for Pete's Market
- Case management will provided additional resources if needed
- Goal: Improve documentation in Epic

 **Children's** *Life outside the doctor's office matters to your health.*  
Hospital of Wisconsin

This form is voluntary and the information is confidential and will not be shared.

✓ Check a box if you want help with anything listed below.  
Our staff can provide you with resources **today** during your visit.

	Food * Your zip code _____ or I need food today <input type="checkbox"/> Yes <input type="checkbox"/> No
	I need help with housing
	I need help finding or keeping a job, or changing jobs.
	When I need people, I don't feel like I have people I can count on.
	I am worried about safety for my family, myself or my children.
	I need help finding child care, afterschool care, or summer care.
	I need help with transportation.
	I would like information about bullying.
	I need legal help.
	I need help finding a doctor, dentist, or getting medical insurance.
	Other need: _____

Pick one of the options below on how you want information:

☐ I do not have any needs today  
☐ I would like the information today on paper  
☐ I would like a person to call me and help me

Your Name \_\_\_\_\_ Phone # \_\_\_\_\_

Relationship to Child \_\_\_\_\_ Best time to contact you ☐ AM ☐ PM ☐ Anytime

Office Use:	
<input type="checkbox"/> Declined <input type="checkbox"/> Received resources <input type="checkbox"/> Follow up call needed <input type="checkbox"/> Referral placed	Child(ren) Name/MRN, or Chart Label(s):

# Teaching and Learning

We are hoping to learn and share ...

- What aspects of your work are you most eager to share with others?
  - Direct feedback from patients and clinical staff on what has not been successful in helping patients meet food insecurity needs.
  - Feedback and lived experiences with our patient population receiving unsuccessful referrals to food access
  - Children's Wisconsin not currently having a system approach to screening/referrals making local efforts "home grown"
  - Data on the clearly demonstrated need to help connect patients/families to resources addressing food insecurity (emergency/short term needs and sustainable/self-sufficiency journey)
- What are 1-2 things you want to learn over the next few months?
  - What does a successful and impactful referral process look like for our patient population, in meeting food insecurity needs.
  - Develop and strengthen relationships with community based organizations that will benefit **our patient's** food insecurity needs thereby improving health in our community



# Aspirations!

What do you hope to accomplish this year?

- Strengthen partnerships amongst providers, families and community organizations serving our families.

# Food Insecurity and Health Pilot

## Friedens Food Pantries

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Executive Director

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# About Us...

**Friedens is a network of four food pantries building ladders of peace by nourishing the body, mind, and soul.**

As the largest food pantry network in Milwaukee, Friedens has been a stabilizing force in our neighborhoods since 1978. We use a community-centered approach of honoring individual choice by providing fresh and nutritious food options and connecting our community members to other support services. Friedens transcends the limits of traditional pantries to create environments that build community.

Our model is built on a commitment to dignified community building through partnerships, programs, and advocacy with the goal of increasing access to healthy food, food resource management, and healthy cooking skill-building while fostering community connections and a sense of belonging.

## **Our program areas:**

- Emergency Food and Resource Provision
- Food Recovery and Waste Reduction
- Nutrition and Wellness
- Volunteer and Skill Building



# Current Processes

- Choice Model vs Curbside
- Food Resources
  - On-site food production, food rescue, TEFAP, purchased product
- Client Eligibility
  - Zip codes, income
- Intake/Screening (Salesforce)

# Aspirations!

**What do you hope to accomplish this year? Why you took on this work?**

- Improved client experience
- Improved ability to track outcomes
- Ability to make two-way referrals

## **Our vision...**

We envision a world where all families have enough health food to eat – and we know this world isn't possible unless we connect more people to our resources AND address other quality of life measures that keep people reliant on our services

# Teaching and Learning

## **We are hoping to learn and share ...**

- Greater understanding of the community's barriers to food access
- How community members can be engaged in this process
- How we can collaborate and build trust together
- Different models for screening and resource referral
- Opportunities to build capacity – collectively and individually



# Food Insecurity and Health Pilot

**The Salvation Army**  
**Milwaukee County Social Services**  
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# About Us...

The Salvation Army is an international faith-based organization founded in 1865 in London. Programming in the Milwaukee area began in 1893, and shelter services began in 1903.

You've seen our name around Milwaukee County:  
4 corps centers (churches); thrift stores; Adult Rehabilitation Center in the Third Ward; Christmas Feast; Red Kettle Campaign

Social Services ← this is us!

- ▶ Homeless Shelter with Medical Clinic and Respite Program
- ▶ Permanent Support Housing and Transitional Housing
- ▶ Protective Payee Case Managers; Emergency Services
- ▶ Seasonal Programs: Coats, Toy Shop, Backpacks
- ▶ Food Pantry!





# 60<sup>th</sup> Street Food Pantry

- ▶ We serve zip codes 53218, 53224, and 53225.
- ▶ Clients can use the pantry once per month to receive basic grocery items meant to supplement the family's food supply.
- ▶ Prepackaged food boxes usually contain a mix of grains, protein, vegetables, fruits, dairy, and the amount of food is based upon the size of the family.



# Aspirations!

The Salvation Army hopes to eventually re-open the 60<sup>th</sup> Street Food Pantry for pre-covid operations, allowing clients to come inside and experience a “choice” pantry instead of offering drive up service only.

We’re excited to be part of the pilot project to connect more families to the 60<sup>th</sup> Street Food Pantry to help meet their basic needs and perhaps connect them to our seasonal programs.

Our vision is that every person has their basic needs met with compassion and dignity and without discrimination.



# Teaching and Learning

We are hoping to learn:

- ▶ How healthcare and social services can continue to collaborate to meet the needs of our community
- ▶ How we can improve service to our food pantry clients

We are eager to share:

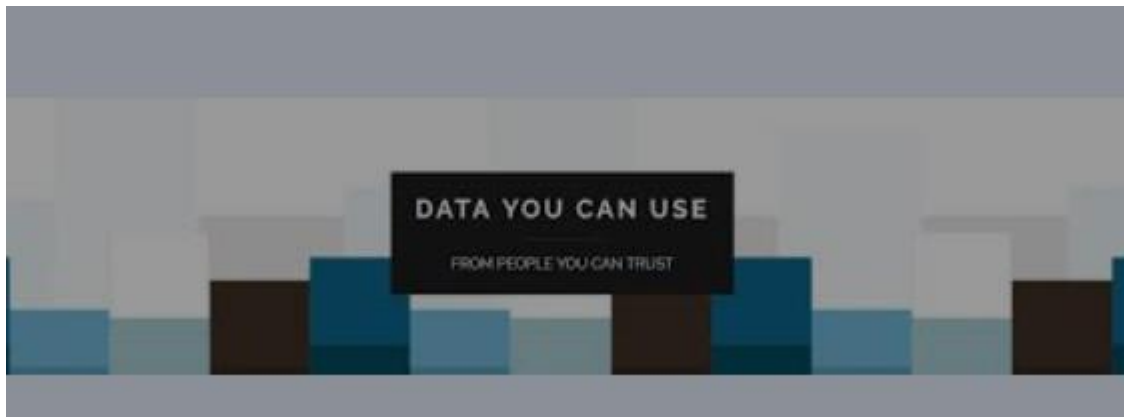
- ▶ The wide scope of our services in Milwaukee
- ▶ How food pantries operate
- ▶ Insight into social determinants of health related to housing, poverty, and personal support systems



# Learning Community Calls

- **All** Share **All** Learn
- Share: Test, Tip, Question
- Local subject matter experts
- Data sharing

# Pilot Evaluation



## DATA YOU CAN USE



# Questions and thank you

Geeta Wadhwani



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