

Medical Home Resources



Wisconsin Medical Home Initiative promotes family-centered, integrated care with health care teams and families throughout Wisconsin. wismhi.org



Wisconsin has five Regional Centers that support families with children and youth with special needs and their providers. dhs.wisconsin.gov/cyshcn/regionalcenters.htm



Wisconsin Well Badger Resource Center is the new home of the Wisconsin MCH/ First Step, and Wisconsin Informed Consent Help Lines. Talk to a Health Information & Referral Specialist 7:00 am - 6:00 pm, Monday to Friday by calling: 1-800-642-7837 or <https://wellbadger.org/>



Parent to Parent of Wisconsin supports parents of children with special needs through a one-to-one connection with another parent. p2pwi.org



Family Voices is a statewide network of families who have children and youth with special health care needs. Family Voices provides information, training and leadership opportunities to help families learn more and be effective partners in their child's care. familyvoicesofwisconsin.com

Next Steps

Consider talking with your child's health care team about the idea of medical home. If your child does not have a primary care doctor, speak with a person from your health plan about available doctors and their areas of interest.

Key Contact for Medical Home:

Name

Phone

After hours contact

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What is a Medical Home?



TRUSTING PARTNERSHIPS
between families and health care teams
are at the center of medical homes



**WISCONSIN DEPARTMENT
of HEALTH SERVICES**





Definition of a Medical Home

A medical home is a trusting partnership between you, your child, and your pediatric health care team. Both families and health care teams have responsibilities.

In a medical home, your health care team can help you and your child access and coordinate specialty care, other health care and educational services, in and out of home care, family support, and other public or private community services that are important to the overall well-being of you and your child.

From AAP's healthychildren.org



Family Responsibilities



Before an appointment

- Write down important questions and concerns
- Prepare your child for what may happen at the visit
- Organize your thoughts using a free online tool such as the Well-Visit Planner WellVisitPlanner.org



During an appointment

- Share your concerns openly and directly as you know your child better than anyone
- Ask the doctor to explain the care your child needs, and write it down. Children with ongoing medical needs may have a written care plan



After an appointment

- Keep notes on how the care plan is working
- Contact your doctor or health care team if you have questions or concerns

"My son's doctor, nurses and I are a team. They listen carefully to me when I talk about him, and I try to follow their suggestions. We have different roles, but we respect one another. My son's medical care is better because of this partnership."

Wisconsin Parent



Health Care Team* Responsibilities



Knows your child's health history



Listens to your concerns and needs (as well as your child's)



Treats your child with compassion



Understands your child's strengths



Develops a care plan with you and your child when needed



Respects and honors your culture and traditions

**A health care team may include a doctor, nurse, front desk staff, and others working at a clinic.*

"Medical Home allows me to be the doctor my patients and families deserve. We partner with the family to coordinate their child's care. We also connect them to other supports and services they want and need."

Wisconsin Pediatrician

