Celebrating
Children's Health Alliance of Wisconsin
25 years

Learning Community to advance Quality Improvement

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PDSA cycles, Life QI and Reporting

Shared Plan of Care Driver Diagram

By December 31, 2019, 85% of families will agree/strongly agree that the SPoC helps ensure that more of their child's needs are met	**Clinicians and care team members understand value of SPoC**
	Clinic has established processes for SPoC development, implementation and updating
	SPoC improves the quality of communication
	SPoC accessible to all partners
	Families and youth understand value of SPoC
	Family Representatives/Partner are valued project team members

PDSA Tracking Form

	PLAN			DO	STUDY		ACT	
PDSA Cycle #	What change will you test?	What question are you trying to answer?	What do you predict will happen (1 per question)? Predict time and accuracy score	What did you discover while testing? What did you note that was expected/ unexpected?	Go back to your measures and questions in your plan. What are the results of your test for each?	What did you learn in this test cycle?	Adapt (how?) Adopt, Abandon	Was anything uncovered that could be an alternative change to test?
Ex.	During the pre-visit call with the family, RN will introduce the SPoC using a standard script.	Will adding introduction of the SPoC to the call script result in more families enrolling in the project?	The SPoC will be introduced at 10 pre-visit calls conducted Jan 1-Mar 31. Five additional families will enroll by the end of quarter 1.	SPoC introduction script developed. Nurse used script during 7 pre-visit calls with families.	An additional 3 families were enrolled during quarter 1.	Although the script was used with fewer families than expected (7 vs 10 predicted) and fewer families enrolled (3 vs 5 predicted), adding the introduction of the SPoC to the pre-visit call appears valuable.	Adopt – edit script to emphasize value of SPoC to families.	Some families expressed interest in reviewing the SPoC before enrolling. Consider mailing a hard copy SPoC example as a possible subsequent test of change.

Developing a Plan

- What change will you test?
- What question are you trying to answer
- What do you predict will happen?

Thank you!

Please complete the evaluations (in yellow) in your folder

Children's Health Alliance of Wisconsin

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Questions and thank you

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