## Developmental Screening QI Learning Community

February 7, 2018

# Children's Health of Alliance Wisconsin



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| Agency             | Medical<br>Providers | Childcare<br>Providers | Community<br>Groups |
|--------------------|----------------------|------------------------|---------------------|
| Burnett County     |                      |                        | X                   |
| Clark County       | ×                    | ×                      |                     |
| Dodge County       |                      |                        | X                   |
| Douglas County     | X                    | X                      | X                   |
| Franklin           |                      | X                      |                     |
| Grant County       | X                    | ×                      | X                   |
| Jefferson County   |                      |                        | X                   |
| Kenosha County     |                      | ×                      |                     |
| Milwaukee City     | X                    | ×                      | X                   |
| Oak Creek          |                      |                        | X                   |
| Pierce County      |                      |                        | X                   |
| Saint Croix County |                      | X                      |                     |
| Vernon County      | X                    |                        |                     |

## Continuous Quality Improvement

A systematic approach to improving processes and outcomes through

- Regular data collection,
- Examination of performance relative to predetermined targets,
- Review of practices that promote or impede improvement, and
- Application of changes in practices that may lead to improvements in performance.

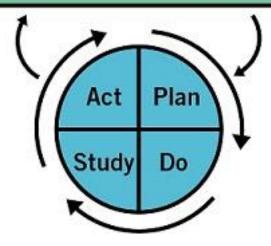
Source: Supplemental Information Request for the Submission of the Updated State Plan for a State Home Visiting Program. Retrieved, 4/5/2013 from <a href="http://www.hrsa.gov/grants/manage/homevisiting/sir02082011.pdf">http://www.hrsa.gov/grants/manage/homevisiting/sir02082011.pdf</a>.

#### Model for Improvement

What are we trying to accomplish?

How will we know a change is an improvement?

What change can we make that will result in an improvement?



#### **AIM**

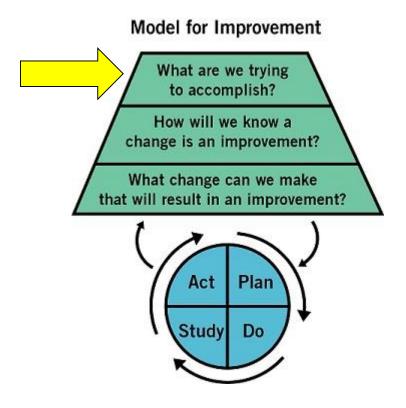
By December 31, 2018

local public health department professionals who have selected the developmental screening objective will experience

a one point gain (on a 4pt. likert scale) in their self-reported confidence in promoting universal developmental screening in their community.

BASELINE: 2.4

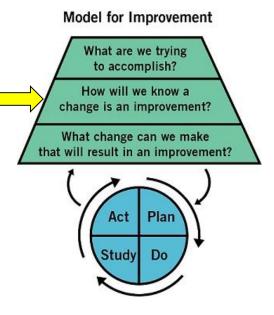
(1= not confident, 2= somewhat confident, 3=confident, 4= very confident)



#### Measures

 LPHD professionals' self-reported levels of confidence in promoting universal developmental screening

- Percent of LPHD teams attending developmental screening learning community calls
- Percent of LPHD teams with an established early childhood coalition with regular meetings
- Percent of LPHD teams who have engaged community partners on developmental screening
- Percent of LPHD professionals who believe developmental screening work competes with their other professional responsibilities



#### Baseline Measures (n=15)

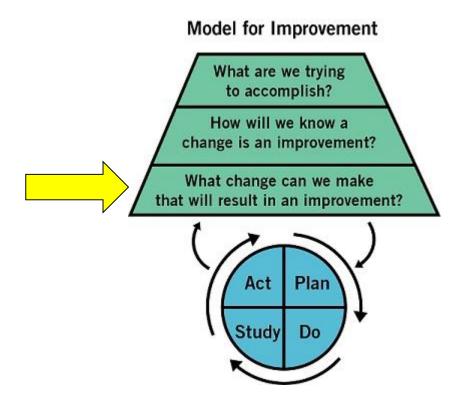
- LPHD professionals' self-reported levels of confidence in promoting universal developmental screening
- Percent of LPHD teams attending developmental screening learning community calls
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- Percent of LPHD professionals who believe developmental screening work competes with their other professional responsibilities

- 2.4 (on 1-4 scale, where 1 = not confident, 4= very confident)
- TBD
- 87% with established EC coalition (66% meet at least quarterly)
- 80% somewhat engaged/engaged/very engaged
- 79% competes somewhat/competes a lot

#### We need your input!

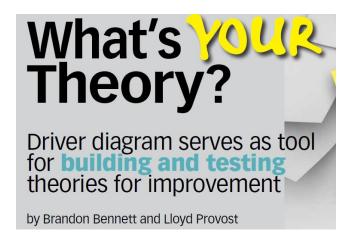
- Brief, online questionnaire
- Three times in 2018
  - January
  - July
  - December

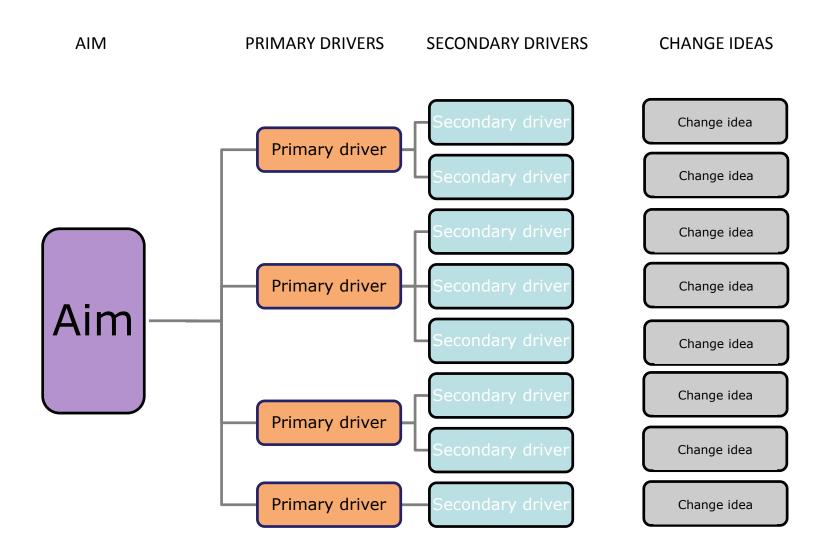
## **Testing Changes**



## **Driver Diagram**

Visual of theory behind what will result in desired improvement





#### 2018 LPHD Developmental Screening Quality Improvement Project

| AIM  | Drivers   | Tests of Change  |
|--|---|--|
| By December 31, 2018 local public health department professionals who have selected the developmental screening objective will experience a one point gain (on a 4 pt. likert scale) in their self-reported confidence in promoting universal developmental screening in their community.  Local public health department provides engagement, education and promotion of developmental screening in their community  Collaborate with relevant partners  Promote screening availability by multiple partners in the community  Advocate for systems that identify children in need of screening or appropriate follow-up  Conduct a community assessment  Promote established referral networks | provides engagement, education and<br>promotion of developmental  | <ul> <li>Include information in birth letters to families</li> <li>Provide trainings to specified target audience (physicians, child care providers, community partners)</li> </ul>            |
|  | Collaborate with relevant partners  | Attend early childhood coalition meetings     Provide technical assistance to partners   |
|  |   | Explore who in the community is currently using screening     Provide screening opportunities at established events  |
|  | children in need of screening or  | Promote a system like WIR to track when children have been screened     Promote a universal tracking system  |
|  | Identify where screening is being done in your community     Identify what resources are available and what resources are needed     Identify who is interested in receiving training |  |
|  | Promote established referral networks   | Provide information to partners on Regional Centers for Children and Youth with Special Health Care Needs Provide information to partners on WI First Step Maintain local listing of resources |

#### Measures

- 1. LPHD professionals' self-reported levels of confidence in promoting universal developmental screening (Outcome)
- 2. Percent of LPHD teams attending developmental screening learning community calls (Process)
- 3. Percent of LPHD teams with an established early childhood coalition with regular meetings (Process)
- 4. Percent of LPHD teams who have engaged community partners on developmental screening (Process)
- Percent of LPHD professionals who believe developmental screening work competes with their other professional responsibilities (Balancing)

| Drivers   | Tests of Change   |
|---|---|
| 1. Local public health department provides <b>engagement</b> , <b>education and promotion</b> of developmental screening in their community | <ul> <li>Include information in birth<br/>letters to families</li> <li>Provide trainings to specified<br/>target audience (physicians,<br/>child care providers,<br/>community partners)</li> </ul> |
| 2. <b>Collaborate</b> with relevant partners  | <ul> <li>Attend early childhood coalition meetings</li> <li>Provide technical assistance to partners</li> </ul>   |
| 3. <b>Promote screening availability</b> by multiple partners in the community  | <ul> <li>Explore who in the community is currently using screening</li> <li>Provide screening opportunities at established events</li> </ul>  |

| Drivers  | Tests of Change  |
|--|--|
| 4. Advocate for systems that identify children in need of screening or appropriate follow-up | <ul> <li>Promote a system like WIR to track<br/>when children have been screened</li> <li>Promote a universal tracking system</li> </ul>   |
| 5. Conduct a <b>community</b> assessment   | <ul> <li>Identify where screening is being done in your community</li> <li>Identify what resources are available and what resources are needed</li> <li>Identify who is interested in receiving training</li> </ul>  |
| 6. Promote established referral networks   | <ul> <li>Provide information on Regional<br/>Centers for Children and Youth with<br/>Special Health Care Needs</li> <li>Provide information on WI First Step</li> <li>Maintain local listing of resources</li> </ul> |

**Testing Changes** 

- Plan
  - Questions & predictions
  - Who/what/where/when?
- Do
  - Observe the test
  - Document results
- Study
  - Analyze the data
- Act
  - Refine the change and plan for the next cycle



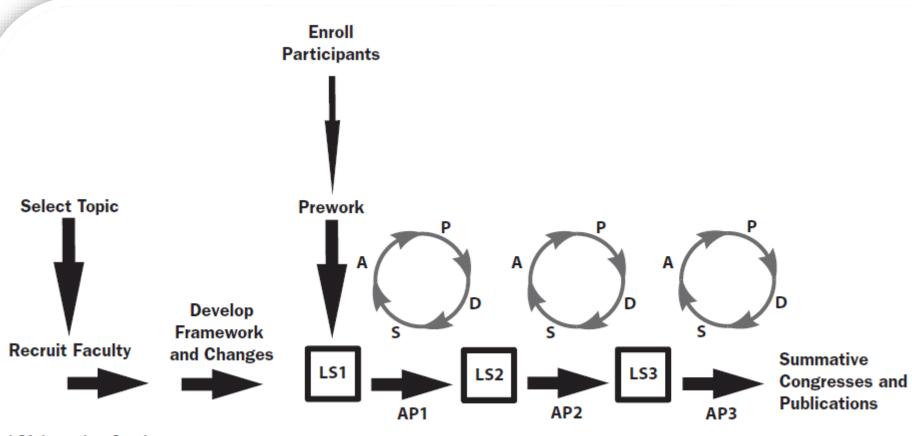
| Plan  | Do    |
|-------|-------|
| Act   | Study |
| PLAN: |       |

#### PDSA PLANNING WORKSHEET

| / Plan   Do \  | IDONI  |      | 1 500                         | T LAMMING WORKSTILL I  |
|--|--|------|-------------------------------|--|
|  | Project Name:  |      | PDSA N                        | lame:  |
| 7  | Specific question addressed:  What is the objective of the test?  Planned timeline: Start date: Completion date: |      | •                             |  |
| Act Study  |  |      |                               |  |
|  |  |      | Completion                    | date:  |
| PLAN:  |  |      |                               | DO: Test the changes.  |
| Briefly describe the test:                           |  |      |                               |  |
|  |  |      |                               | Was the cycle carried out as planned? □ □Yes □ □No                                 |
|  |  |      |                               | If not, why not?   |
| How will you know that the change is an improvement? |  |      |                               |  |
|  |  |      | Record data and observations. |  |
| What driver does the change impact                   | 2  |      |                               |  |
| what arrest does the change impact                   | :  |      |                               |  |
|  |  |      |                               | What did you observe that was not part of our plan?                                |
| What do you are distant to be a second               |  |      |                               |  |
| What do you predict will happen?                     |  |      |                               |  |
| PLAN   |  |      |                               | STUDY:   |
| LAN  | Person   |      |                               | Did the results match your predictions?   Yes  No                                  |
| List the tasks necessary to comple                   |  |      |                               | Compare the result of your test to your previous performance:                      |
| this test (what)                                     | (who)  | When | Where                         | Compare the result of your lest to your previous performance.                      |
| 1.   |  |      |                               |  |
| 3.   |  |      |                               |  |
| 4.   |  |      |                               | What did you learn?  |
|  |  |      |                               | That do you loan.  |
| 5.   |  |      |                               |  |
|  |  |      |                               |  |
| 6.   |  |      |                               | ACT: Decide to Adopt, Adapt, or Abandon.   |
| Plan for collection of data:                         |  |      |                               | J Profit Social to Maph, Maph, or Mariatri.  |
|  |  |      |                               | Adapt: Improve the change and continue testing plan.                               |
|  |  |      |                               | Plans/changes for next test:/PDSA cycle  |
|  |  |      |                               |  |
|  |  |      |                               | Adopt: Select changes to implement on a larger scale and develop an implementation |
|  |  |      |                               | plan and plan for sustainability   |
|  |  |      |                               |  |
|  |  |      |                               | Ahandon: Discard this change idea and try a different one                          |

#### **Next Steps**

- Identify one "test of change" you'd like to try out related to your developmental screening work
- Run at least one PDSA cycle on this test of change before May 16
- Come to May 16 call ready to share about your test of change, and what you learned!



LS1: Learning Session AP: Action Period

P-D-S-A: Plan-Do-Study-Act

#### Supports:

Email • Visits • Phone Conferences •

Team Reports • Assessment

## **Learning Community Calls**

May 16

9-10 am

August 8

9-10 am

November 14

9-10 am

## Your web page

https://www.wismhi.org/wismhi/

Resources/Resources-for-Public-

<u>Health-Departments</u>

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www.wismhi.org

