Outcomes
Assessing SPoC Impact
2018 Q1-Q3
Survey Data Highlights

• Care team surveys
• Family surveys
By December 31, 2018, **255** Shared Plans of Care (SPoC) will be in use by teams involved in the Care Coordination Learning Community.
Measures

1. Number of SPoC in use by teams (Outcome)

2. Percent of families agreeing/strongly agreeing the SPoC helps ensure more of their child’s needs are met (Process)

3. Percent of teams agreeing/strongly agreeing use of SPoC helps them better communicate with, partner with, and engage families (Process)

4. Percent of teams agreeing/strongly agreeing use of SPoC helps them better coordinate care with health care system counterparts (Process)

5. Number of teams participating in learning community calls, in-person meeting (Process)

6. Percent of teams neutral/disagreeing/strongly disagreeing use of SPoC helps their team communicate more efficiently (Balancing)
Care Team Surveys (Q1-Q3)

2018 Care Team Surveys Completed

Source: care team surveys
Family Surveys (Q1-Q3)

2018 Family Surveys Completed

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Number of Surveys</th>
</tr>
</thead>
<tbody>
<tr>
<td>Q1</td>
<td>32</td>
</tr>
<tr>
<td>Q2</td>
<td>56</td>
</tr>
<tr>
<td>Q3</td>
<td>45</td>
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Source: family surveys
Number of SPoC in use
(Measure #1: Outcome)

- 175 SPoC in use
- 69% of the way toward goal of 255

Source: care team survey
Impact on Ensuring More of Child’s Needs are Met
(Measure #2: Process)

Agree/strongly agree SPoC helps make sure more of child's needs met

Source: family survey
Communication with Families
(Measure #3: Process)

Teams agree/strongly agree better communicate with, partner with, and engage families

- Q1: 78%
- Q2: 93%
- Q3: 87%

Source: care team survey
Care Coordination in Health Care System
(Measure #4: Process)

Teams agree/strongly agree SPoC helps better coordinate care with health care system counterparts

- Q1: 50%
- Q2: 73%
- Q3: 66%

Source: care team survey
Number of teams participating in calls & April meeting
(Measure #5: Process)

Teams participating in LCCs and April meeting

- Feb Call: 12
- April Meeting: 15
- Jun Call: 13

Source: WISMHI attendance sheets
Efficiency of Team Communication
(Measure #6: Balancing)

Source: care team survey
Families: SPoC helped me better understand my role (Q3)

SPoC helped me better understand my role in managing my child's care

- strongly agree: 30%
- agree: 43%
- neither agree nor disagree: 23%
- disagree: 3%

(n=40)

Source: family survey
Families: SPoC helped me spend less time coordinating his/her care (Q3)

Source: family survey

- Strongly agree: 20%
- Agree: 35%
- Neither agree nor disagree: 30%
- Disagree: 5%

(n=40)
Impacts of the SPoC in the Care Team’s Words....

“It has helped to guide conversations with families and identify what is most important to them.”

“This has streamlined communication between primary providers and other health care providers and mental health counselors.”

Source: care team survey
Impacts of the SPoC in the Family’s Words....

“It’s a good tool to send to camps.”

“It has helped my teenage daughter understand her disease and care better and begin to take more responsibility as she transitions to adult care.”

“I do not have to worry about ‘beating the ambulance to the emergency room’ because the physician on call will have no idea how to handle my child.”

Source: family survey
Project Team Discussions

- **What has your team learned?**
  - Challenges, benefits?

- **Sustainability**
  - How do you plan to continue or expand the work of your project after this year?
Reminders

- **Oct 19:** CYSHCN Tribal Health Center signed work plan due

- **Nov 1:** MOC Part 4 credits (Colleen will send email to interested pediatricians)

- **Nov 16:** Completed applications for 2019 SPoC QI grant opportunity due

- **Jan 4:** Q4 surveys due

- Complete evaluation for today’s call