

SHARED PLAN OF CARE 5-YEAR REVIEW HIGHLIGHTS

Strengthening care coordination for families of children and youth with special health care needs

Learning from families (2016-2020): Experiences with the Shared Plan of Care (SPoC)

24
HEALTH
CLINICS

18
HEALTH
SYSTEMS

11
TRIBAL HEALTH
CENTERS



555
FAMILY
RESPONSES

170
CARE TEAM
RESPONSES



BENEFITS

- Central hub for information
- Customized for children with diverse health conditions
- Informs other health care providers
- Shared expectations
- Support to manage special situations (i.e., camps, schools, emergency situations)
- Tailored to family goals and desires

69%



Families agree SPoC improved communication with care team

84%



Care teams agree SPoCs improved communication with families

65%



Families reported the SPoC helps make sure that more of their child's needs are met

ENGAGE

- Engage families early on
- Discuss what a SPoC is, how to use it
- Talk to families about it at regular appointments

DESIGNING THE TOOL

- Need better layout, font, spacing and readability
- Clear format, simple, user-friendly and in plain language
- Transitioning to digital formats can increase accessibility

CONSIDERATIONS

- Requires significant time and effort, with a learning curve for both health care teams and families
- Consider what information is on the SPoC, and how it might be shared - sensitive information can't be shared (each family is unique)
- SPoCs are beneficial when updated with timely and relevant information
- Not every family found utility in the SPoC