

2021 Tribal Health Center Work Plan: *Advancing Family-Centered Care Coordination using a Shared Plan of Care*

Learning Community

June 22, 2021

- Welcome! Call will start at 12pm
- Please share in the chat box:
 - Name
 - Organization



Agenda

- Introductions
- Summary of 1st qt survey results
- Reminders of Available Support & Collaboration
- Self-care activity
- Wrap Up & Next Steps

Introductions

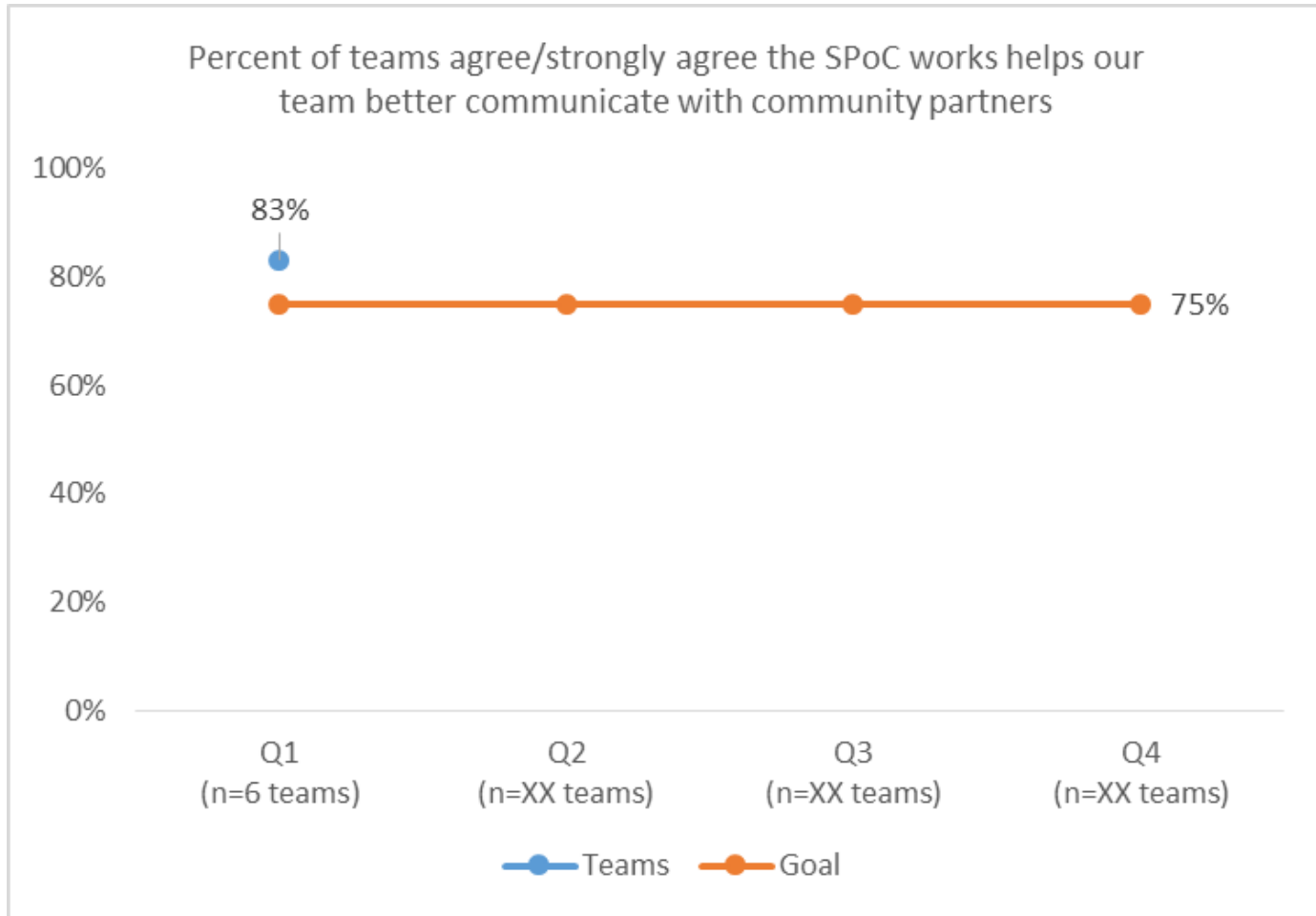
- Bad River Tribal Health Center
- Forest Co Potawatomi Health and Wellness Center
- Lac Courte Oreilles Community Health Center
- Peter Christensen Health Center
- St. Croix Tribal Health Center
- Sokaogon Chippewa Health Clinic
- Stockbridge-Munsee Health and Wellness Center

Overall 2021 Work Plan Goals

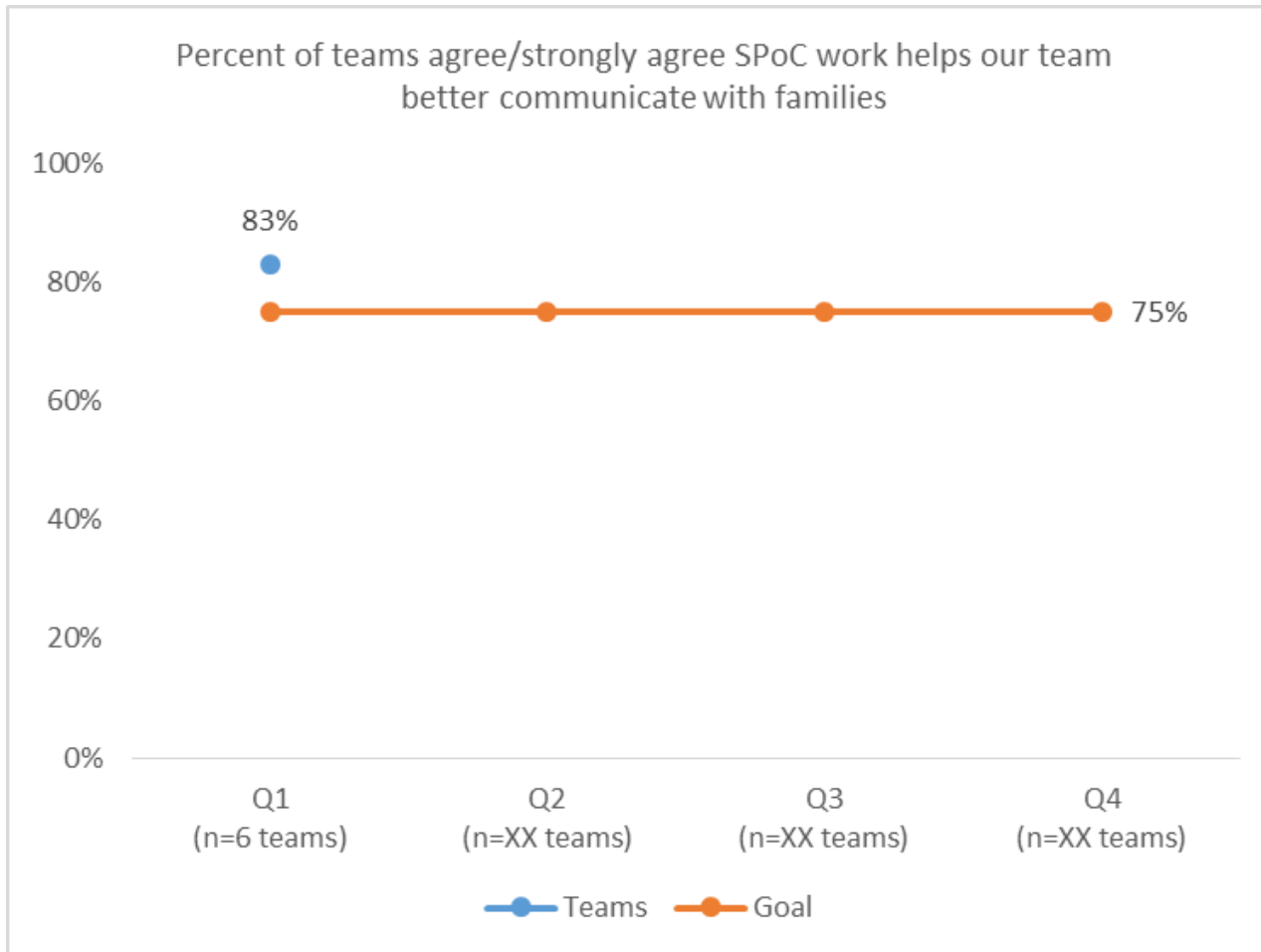
- Improve coordination of care by using the SPoC as a tool to communicate & share information.
- Promote & utilize QI activities.
- Engage families/youth to support family well-being.
- Increase staff understanding of family-centered care coordination & promote information exchange.
- Improve awareness & coordination of local programs to ensure linkages and referrals to support and services.

Survey Summary (Qt 1)

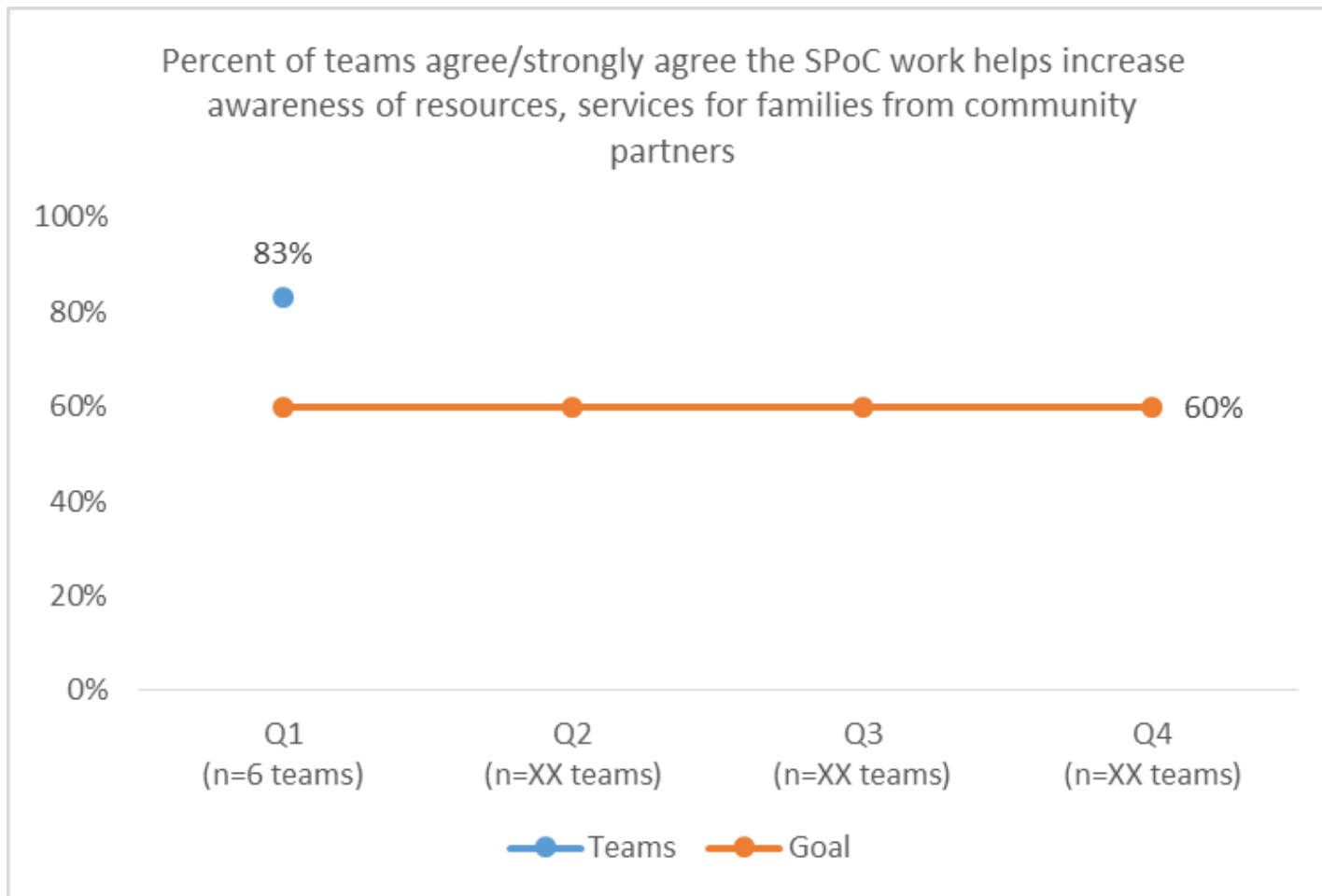
Family of Measure #1: Outcome Measure



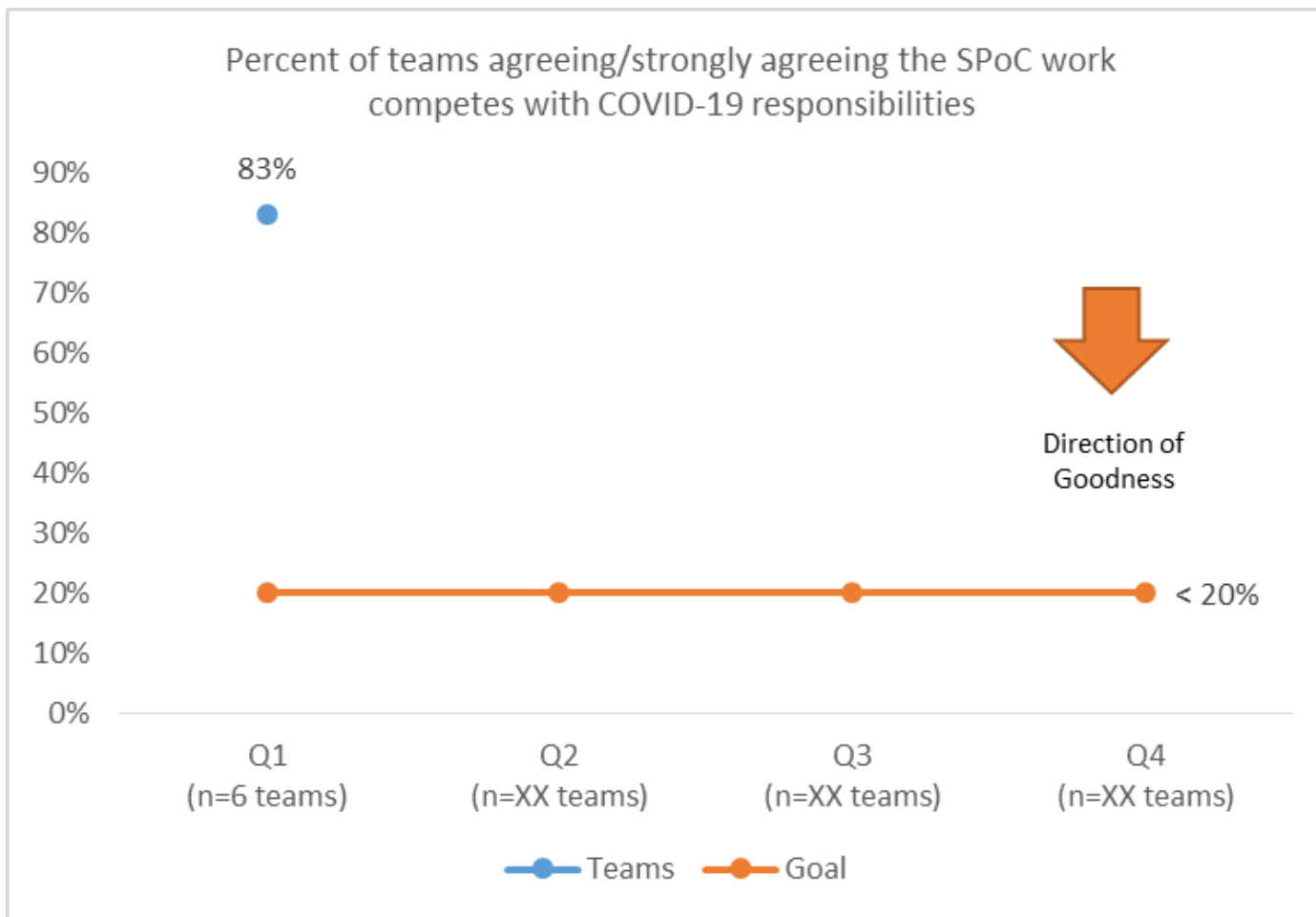
Family of Measure #2: Process Measure



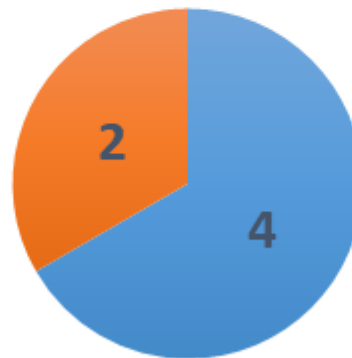
Family of Measure #3: Process Measure



Family of Measure #4: Balancing Measure



Interested in holding a medical home or care coordination workshop for parents, care givers, guardians, community partners or staff?



■ Interested ■ Not interested at this time

Available Support & Collaboration

- Lunch and Learns
- Resources, materials for community health fairs
- C.A.R.E. Medical Home Series
 - Thoughts & Input

C.A.R.E Medical Home Series for Families

- **Caring for the Whole Family**
- **Assembling a Care Notebook**
- **Requesting a Shared Plan of Care**
- **Exploring Care Mapping**

[\(https://www.chawisconsin.org/initiatives/medical-home/family-engagement/\)](https://www.chawisconsin.org/initiatives/medical-home/family-engagement/)



2021 Timeline

- **July 16:** Q2 surveys due (Colleen will send link)
- **Sept:** Learning Community Call?
- **Oct 15:** Q3 surveys due
- **Nov 9:** Virtual or In-person All-Team Meeting (TBD)
- **Ongoing:** Individual Team Calls

Thank you!



Please complete evaluation (will send via email)

Colleen Lane (clane@chw.org)

Website: www.chawisconsin.org

